

Press Release

GRA CLARIFIES DUTY PAYMENT BY TRAVELLER AT KOTOKA INTERNATIONAL AIRPORT

***Off Starlets '91 Street, Accra, Thursday, 11th December, 2025,
1800GMT:***

The Ghana Revenue Authority (GRA) has taken note of social media posts on a traveller alleging extortion and unfair treatment resulting in payment of an amount of **GH¢12,690.63** as import duty for eighteen (18) mobile phones and other accessories at the Kotoka International Airport (KIA).

The GRA extends its empathy to the traveller regarding his reported unpleasant experience and warmly welcomes him back to Ghana. However, the Authority wishes to clarify that the information currently circulating on social media regarding this incident is inaccurate.

Details of the incident:

On 5th December 2025, the traveller arrived at KIA carrying dutiable goods which were not declared upon arrival. These goods comprised eighteen (18) mobile phones and various accessories, all of which exceeded the allowable personal concession outlined in the Exemptions Act 2022, (Act 1083). As per standard procedure, the traveller was issued a Bill of Entry (BOE No. 41225803295) and was required to pay duties on the dutiable items. Duty payment was duly processed through the Customs platform (ICUMS), and an official receipt was issued to the traveller.

Contrary to the allegations on social media, Customs officers did not extort any money from the traveller. Furthermore, the traveller was neither detained nor were his goods confiscated.

Officers of the Customs Division at KIA acted professionally and within the law and the process applied is standard and applicable to all travellers who travel with goods in commercial quantities.

We would like to use this opportunity to encourage travellers using KIA and all other ports of entry to declare and pay duty voluntarily if they carry items in commercial quantities.

Travellers who have queries are also advised to contact Customs on arrival at the Airport.

We are all encouraged to know our taxes, pay our taxes and help build Ghana.

GRA remains committed to providing transparent, fair and efficient service to all travellers at all ports of entry.

---- End----

Issued by:

The Communication & Public Affairs Department



Integrity. Fairness. Service.

www.gra.gov.gh